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## **INTERCHANGE MANAGER**

- You will manage one of our bus interchange groups with a total staff strength of about 400 staff and Bus Captains to provide bus service.
  - You will implement policies and achieve key performance indicators including reliability, customer service, safety, security and maintenance of the interchanges.
    - working experience, of which at least 4 years are in operations and managing a large workforce. Results-oriented and able to respond to daily operational

Degree in any discipline with a minimum of 10 years of

 Enjoy managing people and able to interact well with staff of all levels.

contingencies effectively in a fast-paced environment.

 Excellent interpersonal and communication skills. Able to work independently with minimal supervision.

### **EXECUTIVE SERVICE CONTROLLER**

You will ensure optimal deployment of resources using the Common Fleet Management System (CFMS).

You will lead and manage a team of Assistant Service Controllers,

using online resources and support systems to conduct real-time monitoring of bus service performance. You will take necessary actions to minimise service delays,

resolve emergencies and restore service disruptions to ensure

service reliability on the roads. You will also need to make critical decisions and ensure appropriate communication with all parties involved. In addition, you will analyse

trends and recommend improvements for overall service

Extensive training in operational policies, procedures and

performance and resource applications.

experience in Operations preferred.

- service controls will be provided.
  - Calm and controlled when responding to stressful or unpredictable situations.

Strong situational awareness ability and leadership qualities.

Degree in any discipline with a minimum of 2 years of working

- Excellent analytical, problem-solving and organisational skills. Able to perform shift work.
- Will undergo a series of aptitude tests upon successful selection.

# EXECUTIVE RAIL ROLES

#### You will identify technical problems or performance gaps in the area of specialisation, carry out technical investigations and analyse

SENIOR/ENGINEER

faults whilst recommending solutions and ensuring compliance and adherence to operating standards, safety rules and regulations.

Permanent Way, Power, Rolling Stock, Signaling

Communications, Facilities Management,

- You will also provide guidance and technical advice to Senior/Technical Officers and Senior/Technicians, as well as assess their performance and training needs.
- to the area of specialisation. Team player with good interpersonal skills and able to work independently.

Good written and verbal skills along with supervisory

and leadership qualities.

Degree in an Engineering discipline related

most expeditious and safe manner.

- You will monitor and control train operational activities to ensure that safe, efficient and reliable train services are provided at all times.
  - Degree in any discipline, or Diploma holder with 3 years of working experience.

You will also coordinate and mobilise relevant Engineering and

Operations staff to resolve failures or unexpected events in the

 Able to remain calm and make logical decisions in a stressful environment.

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**AVAILABLE POSITIONS**